

# iBasis Certified Voice

Premium Quality, Cost-Driven Voice Termination



Patented Real-time  
Quality Monitoring  
and Management

Designed for  
Consumer Voice  
Over Broadband  
Operators

Full Coverage and  
High Stability

iBasis Certified Voice enables voice over broadband service providers and retail operators to capitalize on the growing demand for international service without investing in international network infrastructure. As one of the largest carriers of international phone calls in the world, iBasis has the capacity and proven expertise to complete calls globally. With our Certified Voice service, we're delivering the reliable quality and full coverage retail consumers require.

#### Key Features

- Highest levels of quality, reliability and stability for their international calls
- Real-time monitoring and management
- Ideal for retail carriers and broadband voice providers
- Pricing stability and protection
- Optimal balance between cost and quality

#### Full Coverage

iBasis routing is managed for maximum completion which makes the service ideal for retail customers. Certified Voice provides competitive A-Z rates along with active LCR management to ensure full coverage and capacity. Certified Voice routes are selected based on providers that deliver the best route stability, cost, and voice quality.

#### Interconnect Options

- Private, dedicated TDM circuit to an iBasis ICO using SS7/C7 signaling
- Private, dedicated IP circuit to an iBasis ICO (SIP plus SIP-I signaling recommended); and
- IP connections via the public Internet from anywhere in the world that leverage iBasis' proprietary IP technologies for superior quality

## Proactive Monitoring and Quality Management

Certified routes are actively managed by iBasis to maintain performance within 5% of the Retail Quality Index (RQI). By monitoring the routes 24/7 and in near real time, iBasis network operations center (NOC) specialists are able to anticipate potential problems, as well as immediately address trouble reports to maintain quality at the benchmark levels. In routing retail voice traffic, iBasis utilizes its direct interconnections to more than 120 countries as well as the direct interconnections of Tier One providers for back-up, overflow, and for destinations not directly accessible from the iBasis network. You can make iBasis an integral part of your retail voice service solution with confidence in our Certified Voice quality and commitment.

## Pricing Stability

Certified Voice is designed to provide retail customers with the highest level of quality, reliability and stability in their international routing, so that they can stay focused on building their retail business. Certified Voice pricing is generally more stable than other wholesale voice products, and customers automatically receive five-day price protection. With Certified Voice, iBasis is offering retail service providers a great strategic advantage in the international voice market. While ensuring that their retail customers receive the highest quality in international calling service, they can also take full advantage of our lower cost VoIP infrastructure

## About iBasis

Founded in 1996, iBasis is a leading wholesale carrier of international long distance telephone calls and a provider of retail prepaid calling services and enhanced services for mobile operators. The company offers a comprehensive portfolio of voice termination services, value-added messaging, signaling and roaming services for mobile operators, as well as outsourcing services for many of the world's largest fixed and mobile operators and VoBB service providers. In December 2009, iBasis became a wholly-owned subsidiary of KPN. iBasis customers include KPN, KPN Mobile, E-Plus, BASE, TDC and many other large telecommunications carriers such as Verizon, Vodafone, China Mobile, China Unicom, IDT, Qwest, Skype, Telecom Italia, and Telefonica.



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