

Direct Voice **Your Best Direct Route to any Termination Region**



Quality Performance at competitive prices

Designed for cost-driven retail carriers, Direct Voice offers the best price on direct routes with enhanced focus on quality which means greater completion rate and customer satisfaction. Direct Voice features iBasis direct IP routes to approximately 1,200 destinations and our most competitive pricing on pre-selected direct routes.

iBasis offers a very large portfolio of strong direct routes all over the world. These routes are the result of more than 650 direct interconnections with partners in more than 100 countries who share our commitment to the highest standards in network performance, business practices and rapid problem resolution. By focusing on direct route performances, we are able to control quality, coverage and cost and pass the savings on to our customers.

Key Features

- International fixed & mobile voice traffic terminated via direct interconnects to over 100 countries
- Worldwide access through iBasis' extensive IP network to up to 1,200 destinations
- Intended for carriers with support for Route Advance
- Superior price/performance for the customer that is able to flexibly integrate iBasis code coverage and capacity into their routing tables
- Market leading prices, pricing speed and flexibility
- Granular routing management
- Industry leading turnaround on urgent pricing requests
- Advanced routing systems benefit carriers (customers and suppliers)—same day routing changes on new rates

Interconnect Options

iBasis offers multiple ways to connect to Direct Voice.

- Public Internet—which enables interconnection with a wide variety of gateways, gatekeepers, session controllers and SIP proxies from the leading vendors
- Private IP circuits—via the iBasis Internet Central Offices (ICOs) worldwide
 - *Support for SIP RFC 3261 and H.323 V4*
- TDM circuits—via iBasis ICOs
 - *Support for SS7/C7 and ISDN*

Quality Monitoring

- Real-time and pro-active monitoring of quality parameters, such as Answer Seizure Ratio (ASR), Post Dial Delay (PDD) and Average Length of Call (ALOC) by automated quality and alarming systems and NOC personnel
- iBasis' proprietary Assured Quality Routing® (AQR) and PathEngine™ technology utilize real-time IP quality monitoring to select the best quality route for each call

Customer Service

- iBasis' Network Operations Center offers 24/7 quality and network monitoring and customer support
- Specialized routing and monitoring is available to large or strategic customers

Pricing & Billing

- Market leading pricing with a minimum 5 day guarantee
- Invoices detailing total number of calls and minutes to each destination are issued based on contractual billing terms

About iBasis

Founded in 1996, iBasis is a leading wholesale carrier of international long distance telephone calls and a provider of retail prepaid calling services and enhanced services for mobile operators. The company offers a comprehensive portfolio of voice termination services, value-added messaging, signaling and roaming services for mobile operators, as well as outsourcing services for many of the world's largest fixed and mobile operators and VoBB service providers. In December 2009, iBasis became a wholly-owned subsidiary of KPN. iBasis customers include KPN, KPN Mobile, E-Plus, BASE, TDC and many other large telecommunications carriers such as Verizon, Vodafone, China Mobile, China Unicom, IDT, Qwest, Skype, Telecom Italia, and Telefonica.



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