

iBASIS FRAUDLOCK iQ360™ FEATURES GUIDE

The iBASIS FraudLock Outbound solution has emerged as a leader in anti-fraud, with ever increasing numbers of carriers subscribing to our services and viewing us as a trusted partner.

This FraudLock iQ360 Features Guide explains the offering packages and features available to you. Our comprehensive portfolio provides a wide range of choice, flexibility, and service bundling to support your specific anti-fraud strategy and increase savings.

The guide clearly explains each feature, but our online experts are also available to discuss via omnichannel contact (mail, voice call, video call) how each will benefit your organization.



FRAUDLOCK iQ360™

iBASIS FraudLock iQ360 is the first anti-fraud system to offer a guaranteed SLA protection option powered by next-generation intelligence for fraud detection, deterrence, and enhanced ROI. It leverages 360 degree views to fully protect a customer's inbound and outbound traffic.

BE THERE FIRST

Looking for a customized solution?

For more information, contact maissi@ibasis.net or FraudNext@ibasis.net

iBASIS RESPONSE TO INCREASING FRAUD IMPACTS: Robustness, Flexibility and High Performance of FraudLock

FEATURE NAME	DESCRIPTION	BASIC	PREMIUM	PREMIUM +
Per-Event Notification	Receive an email each time a traffic behavior goes above your configurable thresholds	✓	✓	✓
Blocked Numbers Summary	Receive a summary email of blocked numbers that occurred during a configurable time period and set a scheduled summary of fraud activity to stay informed		✓	✓
Dashboard	Access the estimated savings dashboard that displays what a fraud would have cost without the automatic blocking and many other features like graphs, heatmap and filters		✓	✓
A-Number Real Time Detection	Analyze traffic behavior from calling A-number and block it if needed		✓	✓
B-Number Real Time Detection	Analyze traffic behavior to called B-number and block it if needed	✓	✓	✓
Automatic Blocking 24/7	You can configure your own thresholds to have our system automatically block unwanted traffic behaviors. Based on Cost, Offers, or Duration	✓	✓	✓
A & B number Whitelisting	You can request in the portal to whitelist numbers to exclude them from fraud detection (DiY: Do it Yourself)		✓	✓
NDBI	Numbering DataBase Intelligence. 1st layer of Defense. We block all calls to unallocated and invalid numbers worldwide			✓
Standard Customer Service	Anti-Fraud experts help by email during European work hours	✓	✓	✓
Dedicated Customer Service	Anti-Fraud experts help by email and scheduled video calls during European work hours		✓	✓

iBASIS FRAUDLOCK CATALOG BENEFITS

- All Risky Destination Supervision 24/7 with Premium SLA
- CLI quality testing with a wide destinations coverage
- High quality of service
- Strong Detecting, Alerting, and Blocking rules and algorithms based on Policy
- Access to the portal
- Reports and Dashboard with filters
- Cost savings

ABOUT iBASIS

iBASIS is the leading communications solutions provider enabling operators and digital players worldwide to perform and transform. Powered by Tofane Global, iBASIS is the first independent communications specialist, ranking third largest global wholesale voice operator, Top 3 LTE IPX vendor with 700+ LTE destinations, and a leading Carrier Cloud Communications player. iBASIS today serves 1,000+ customers across 18 offices worldwide.

For more information, please visit [iBASIS.COM](https://www.iBASIS.COM)